

Discovery Health: Independent community pharmacies

Appointment as non-exclusive independent community pharmacy network designated service provider (DSP)

Please complete and send the form by fax to 011 539 2784 or email at provider_administration@discovery.co.za

Pharmacy owner details			
Owner name and surname			ID number
Pharmacy details	Pharmacy 1	Pharmacy 2	Pharmacy 3
Name of pharmacy			
BHF billing pharmacy number			
Physical address			
Building name and number			
Street name and number			
Suburb			
Province			
Postal code			
Postal address			
PO Box			
Suburb			
City			
Postal code			
Contact details			
Pharmacy telephone			
Pharmacy fax			
Email: Payment bureau			

Provisions for participation: (the pharmacies described above will jointly hereinafter be referred to as the "pharmacy")

- This contract replaces any previous community pharmacy network agreement.
- The pharmacy agrees to act in accordance with all medicine and pharmacy legislative requirements related to the procurement and dispensing of scheduled medicine and will ensure that the pharmacy and responsible pharmacists are registered and remain registered with the South African Pharmacy Council.
- The pharmacy agrees to subsequent tariff increases and other changes as applied, unless the agreement is terminated.
- The pharmacy agrees that it will **not charge** members of the medical schemes administered by Discovery Health (Pty) Ltd and their registered dependants, fees that are higher than the rates described below and agreed to by the pharmacy.
- The parties agree that if the pharmacy fails to comply with this agreement, the pharmacy will be suspended from all pharmacy networks.
- The pharmacy agrees that for those pharmacies participating in the Discovery Health Performance Based Remuneration dispensing fee model (PBR dispensing fee model), the tariffs are subject to change as negotiated per the PBR dispensing fee model for authorised Chronic Illness Benefit items for the PBR variable dispensing fee to apply.
- The pharmacy undertakes to give preference to generic items on the Discovery Health Chronic Illness Benefit formulary when dispensing chronic medicine.
- The pharmacy confirms that all the pharmacies described above are independently owned, and are stock-keeping pharmacies situated in close proximity to or within the community that is served, where the majority of members visit the pharmacy to discuss their medicine needs and receive their prescribed medicines. The pharmacy confirms that none of the above pharmacies are courier pharmacies.
- The pharmacy agrees to Discovery Health making the details set out in this form available on www.discovery.co.za and to Discovery Health call centre consultants who will communicate these details to members as and when requested.
- The pharmacy undertakes to obtain explicit approval from Discovery Health to use its brand or logo, which may be subject to further terms and conditions.
- The pharmacy accepts responsibility to arrange the chosen rates as below with their appropriate software vendor.
- The parties agree that the pharmacy is subject to audits and if the pharmacy is suspected of fraudulent behaviour, the member will be directly reimbursed instead of the pharmacy pending the outcome of the investigation.

		Available preferred provider network rates for independent community pharmacies for SEP items	Office use
		<i>Join by subscribing to three networks and applicable rates by ticking the block.</i>	
1.	<input type="checkbox"/>	1. KeyCare plans: 18.24% capped at R18.24 with a R7.00 floor price (VAT incl.)	435
2.	<input type="checkbox"/>	2. Delta plans: 29.64% capped at R29.64 (VAT incl.) Acute medicines only	990
		Rates for the balance of plans excluding KeyCare and Delta plans for SEP items	
		<i>(Please tick one of the two options, either 3 or 4)</i>	
3.	<input type="checkbox"/>	3. Community pharmacy network rate of: 36% capped at R59.40 (VAT incl.)	434 & 992
4.	<input type="checkbox"/>	4. Corporate network rate of: 30.78% capped at R30.78 (VAT incl.) and Insured Benefit	662
		Non-SEP and surgical rates will remain at 36% capped at R59.40 (VAT incl.) for all plans.	

Effective date	Date signed	Your signature
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The pharmacy and all healthcare providers agree to take part in the Discovery Health preferred provider pharmacy network described in this application form. If the pharmacy or Discovery Health want to terminate or change this agreement, each party is required to give each other one calendar month's written notice. Please send termination/change request and the applicable BHF number(s) to: provider_administration@discovery.co.za

Medical scheme	Option or plan	Destination code	Independent community pharmacy network rates and codes (VAT incl.)	Discounted corporate network rates and codes (VAT incl.)	Courier network rates and codes (VAT incl.)	Non-network rates and codes (VAT incl.)
			Reason code 476 <i>Paid at agreed dispensing fee. Confirm price diff.</i>	Reason code 476 <i>Paid at agreed dispensing fee. Confirm price diff.</i>	Reason code 476 <i>Paid at agreed dispensing fee. Confirm price diff.</i>	Reason code 592 <i>Non-network provider. Member to pay the balance</i>
All Schemes/Plans	Non-SEP and surgical		36% capped at R59.40	36% capped at R59.40	36% capped at R59.40	29.64% capped at R29.64
Discovery Health Medical Scheme	Executive and Comprehensive	DHEA0000	DISCK 36% capped at R59.40	DISCK 30.78% capped at R30.78	DISCK 29.64% capped at R29.64	DISCK 29.64% capped at R29.64
	Priority, Saver and Core	DHEA0000	DISCK2 36% capped at R59.40	DISCK2 30.78% capped at R30.78	DISCK2 29.64% capped at R29.64	DISCK2 29.64% capped at R29.64
	Classic Delta Saver and Core	DHEA0000	DISCD26A 29.64% capped at R29.64	DISCKD20 22.80% capped at R22.80	DISCKD 29.64% capped at R29.64*	DISCKD 29.64% capped at R29.64*
	Classic Delta Comprehensive	DHEA0000	DISC26A 29.64% capped at R29.64	DISCD20 22.80% capped at R22.80	DISCKD1 29.64% capped at R29.64*	DISCKD1 29.64% capped at R29.64*
	Discovery KeyCare	DHEA0000	DISCK16A 18.24% capped at R18.24 with a R7.00 floor price	DISCKK16 18.24% capped at R18.24	DISCKK 29.64% capped at R29.64*	DISCKK 29.64% capped at R29.64*
Anglovaal Group Medical Scheme		DIAV0000	DISCKAV 36% capped at R59.40	DISCKAV 30.78% capped at R30.78	DISCKAV 29.64% capped at R29.64	DISCKAV 29.64% capped at R29.64
Altron Medical Aid	Basic	ALAT0000	DISCKALS 36% capped at R59.40	DISCKALS 30.78% capped at R30.78	DISCKALS 29.64% capped at R29.64	DISCKALS 29.64% capped at R29.64
	Enhanced	ALAT0000	DISCKALT 36% capped at R59.40	DISCKALT 30.78% capped at R30.78	DISCKALT 29.64% capped at R29.64	DISCKALT 29.64% capped at R29.64

LA Heath Medical Scheme	LA KeyPlus	LHEA0001	DISCK16A 18.24% capped at R18.24 with a R7.00 floor price	DISCKK16 18.24% capped at R18.24	DISCKLH 29.64% capped at R29.64*	DISCKLH 29.64% capped at R29.64*
	LA Active and LA Focus	LHEA0001	DISCKLA 36% capped at R59.40	DISCKLA 30.78% capped at R30.78	DISCKLA 29.64% capped at R29.64	DISCKLA 29.64% capped at R29.64
	LA Core and LA Comprehensive	LHEA0001	DISCKLC 36% capped at R59.40	DISCKLC 30.78% capped at R30.78	DISCKLC 29.64% capped at R29.64	DISCKLC 29.64% capped at R29.64
Lonmin Medical Scheme	DPCN	LMSC0001	DISCK16A 36% capped at R59.40	DISCKK16 30.78% capped at R30.78	DISCKLN 29.64% capped at R29.64	DISCKLN 29.64% capped at R29.64
MMED Option of Naspers Medical Fund		MMSC0001	DISCKMED 36% capped at R59.40	DISCKMED 30.78% capped at R30.78	DISCKMED 29.64% capped at R29.64	DISCKMED 29.64% capped at R29.64
Naspers Medical Fund	N Option Basic	NSNP0000	DISCKNC 36% capped at R59.40	DISCKNC 30.78% capped at R30.78	DISCKNC 29.64% capped at R29.64	DISCKNC 29.64% capped at R29.64
	N Option Plus	NSNP0000	DISCKNP 36% capped at R59.40	DISCKNP 30.78% capped at R30.78	DISCKNP 29.64% capped at R29.64	DISCKNP 29.64% capped at R29.64
Quantum Medical Aid Society	KeyCare	QMAS0002	DISCK16A 18.24% capped at R18.24 with a R7.00 floor price	DISCKK16 18.24% capped at R18.24	DISCKQK 29.64% capped at R29.64*	DISCKQK 29.64% capped at R29.64*
	Essential Saver	QMAS0002	DISCKQMA 36% capped at R59.40	DISCKQMA 30.78% capped at R30.78	DISCKQMA 29.64% capped at R29.64	DISCKQMA 29.64% capped at R29.64
	Essential Comprehensive	QMAS0002	DISCKQMA 36% capped at R59.40	DISCKQMA 30.78% capped at R30.78	DISCKQMA 29.64% capped at R29.64	DISCKQMA 29.64% capped at R29.64
TFG Medical Aid Scheme	Plan A	BKAL0000	DISCKTFC	DISCKTFC	DISCKTFC	DISCKTFC
TFG Medical Aid Scheme	Plan A	BKAL0000	DISCKTFC 36% capped at R59.40	DISCKTFC 30.78% capped at R30.78	DISCKTFC 29.64% capped at R29.64	DISCKTFC 29.64% capped at R29.64
	Plan B	BKAL0000	DISCKTFG 36% capped at R59.40	DISCKTFG 30.78% capped at R30.78	DISCKTFG 29.64% capped at R29.64	DISCKTFG 29.64% capped at R29.64

Remedi Medical Aid Scheme	Classic	MSRM0000	DISCKREA – Acute 36% capped at R59.40 DISCKREM – Chronic 36% capped at R59.40	DISCKREA – Acute 30.78% capped at R30.78 DISCKREM – Chronic 30.78% capped at R30.78	DISCKREA – Acute 29.64% capped at R29.64 DISCKREM – Chronic 29.64% capped at R29.64	DISCKREA – Acute 29.64% capped at R29.64 DISCKREM – Chronic 22.80% capped at R22.80
	Comprehensive	MSRM0000	DISCKREA – Acute 36% capped at R59.40 DISCKREC – Chronic 36% capped at R59.40	DISCKREA – Acute 30.78% capped at R30.78 DISCKREC – Chronic 30.78% capped at R30.78	DISCKREA – Acute 29.64% capped at R29.64 DISCKREC – Chronic 29.64% capped at R29.64	DISCKREA – Acute 29.64% capped at R29.64 DISCKREC – Chronic 22.80% capped at R22.80
	Standard	MSRM0000	DISCKREA – Acute 36% capped at R59.40 DISCKREM – Chronic 36% capped at R59.40	DISCKREA – Acute 30.78% capped at R30.78 DISCKREM – Chronic 30.78% capped at R30.78	DISCKREA – Acute 29.64% capped at R29.64 DISCKREM – Chronic 29.64% capped at R29.64	DISCKREA – Acute 29.64% capped at R29.64 DISCKREM – Chronic 22.80% capped at R22.80
Retail Medical Scheme	Essential	RMSC0001	This scheme does not participate in Discovery Health network arrangements. Non-network codes and rates apply.	This scheme does not participate in Discovery Health network arrangements. Non-network codes and rates apply.	This scheme does not participate in Discovery Health network arrangements. Non-network codes and rates apply.	DISCKRMA – Acute 29.64% capped at R29.64 DISCKRMP – Chronic 22.80% capped at R22.80
	Essential Plus	RMSC0001				DISCKRMA – Acute 29.64% capped at R29.64 DISCKRMP – Chronic 22.80% capped at R22.80
	Essential Comprehensive	RMSC0001				DISCKRMA – Acute 29.64% capped R29.64 DISCKRMC – Chronic 22.80% capped at R22.80
Tsogo Sun Group Medical Scheme	Classic Saver		DISCKTMS 36% capped at R59.40	DISCKTMS 30.78% capped at R30.78	DISCKTMS 29.64% capped at R29.64	DISCKTMS 29.64% capped at R29.64
	Classic Comprehensive	TSGM0001	DISCKTMS 36% capped at R59.40	DISCKTMS 30.78% capped at R30.78	DISCKTMS 29.64% capped at R29.64	DISCKTMS 29.64% capped at R29.64

University of KwaZulu-Natal Medical Scheme	Standard	MSAV0000	DISCKUKZ 36% capped at R59.40	DISCKUKZ 30.78% capped at R30.78	DISCKUKZ 29.64% capped at R29.64	DISCKUKZ 29.64% capped at R29.64
	KeyPlus Plan	MSAV0000	DISCK16A 18.24% capped at R18.24 with a R7.00 floor price	DISCKK16 18.24% capped at R18.24	DISCKUKK 29.64% capped at R29.64*	DISCKUKK 29.64% capped at R29.64*
BMW Employees Medical Aid Society		MSBW0000	DISCKBMW 36% capped at R59.40	DISCKBMW 30.78% capped at R30.78	DISCKBMW 29.64% capped at R29.64	DISCKBMW 29.64% capped at R29.64
Anglo Medical Scheme	A new scheme administered by Discovery Health from January 2014 although medicine switching will go through MediKredit.					

- *These rates apply to all medicine benefits (acute and chronic, oncology and HIV) where not separately mentioned.*
- *MedXpress is the DSP for all chronic medicines for the Delta plans. A non-DSP co-payment of 20% on chronic medicine applies to all other pharmacies. The Delta network remains for acute medicines.*
- *Independent pharmacies may downgrade to discounted corporate network rates by choice.*
- **Exclusive courier pharmacy arrangements apply to our KeyCare plans, other courier pharmacies may not participate in this network.*
- *Optipharm is the DSP for ARVs for schemes administered by Discovery Health (Pty) Ltd. A co-payment of 20% will apply to all ARV claims from other pharmacies and dispensing doctors.*