

Quick facts: Digital health membership cards available on iPhone and iPod touch

Advances in technology make everything more convenient and accessible. Discovery Health invests in developing applications **for smartphones and mobile devices** to allow medical scheme members to access membership details, information and functions on any of their Discovery products – anywhere, anytime.

We have introduced digital health membership cards for iPhones and iPods – a new, safe and secure way for patients to show you, and to confirm their Discovery Health Medical Scheme membership details.

With these digital health membership cards, your patients have their membership cards on their phones or mobile devices. These electronic membership cards are secure and valid, and **serve the same purpose as the plastic membership cards**. The only difference is that these cards show you the latest membership status and dependant details on record with Discovery Health Medical Scheme.

What makes these digital health membership cards secure?

Members have unique login details and a password to download their membership cards into Apple’s Passbook application, and to access it from there.

What you will see on membership cards displayed in the Apple Passbook application



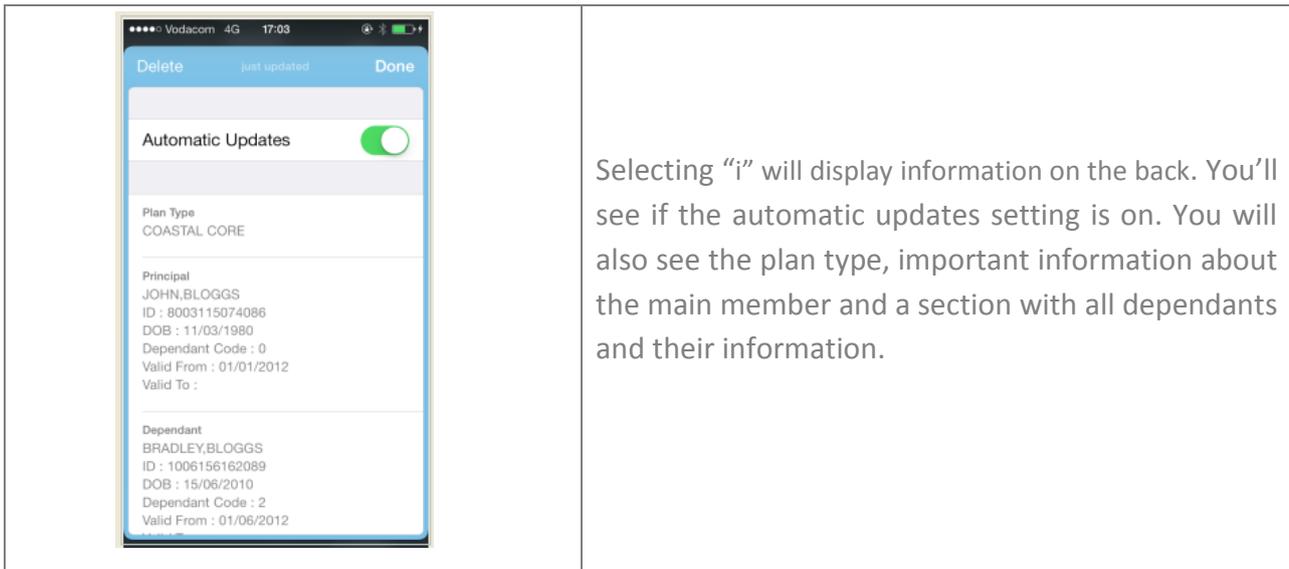
Discovery Health Medical Scheme membership number

A photo with the surname and full names of the cardholder.

ID number of the main member

Membership status – either active or inactive

More actions allows the person to email a copy of the card



What you will see on membership cards displayed in the Apple Passbook application

- The front of every membership card is personalised with details and a photo of the cardholder. This photo can help to identify valid members of Discovery Health Medical Scheme. It does not replace ID books, driver’s licenses or passports to confirm identity.
- The back of the membership card has information about **all the dependants** on the membership, their **dependant codes**, as well as **the plan option**.
- If a membership is withdrawn or suspended, there will be no membership card in Passbook or the status will show as inactive.
- You’ll always see the **latest membership information** when the iPhone is online and the automatic updates setting has been selected.
- **Interim card:** Members won’t get a digital health membership card without a photo. If there is no photo or it becomes invalid, the digital health membership card will be converted to an “interim card” to remind the member to submit another photo. The interim card will still show all other membership details.



Summary: About the new digital health membership cards on iPhone and iPod touch

- These digital health membership cards are currently available for iPhones and for iPod Touch.
- Members can download their digital health membership cards through the Discovery app and store them in Apple’s Passbook application for use.
- They can only download or access their digital health membership cards with their personal login details, so you can rest assured that it is secure and you can accept it as a valid proof of membership.
- Members can email your practice copies of their cards displaying their latest membership details and membership status.

Visit www.discovery.co.za or phone 0860 44 55 66 for more information