



## Need Help? Contact Retail Medical Scheme

1



### Emergency

0860 999 911

2



### General Queries

0860 101 252

service@retailmedicalscheme.co.za

3



### Claims

claims@retailmedicalscheme.co.za

4



### Fraud Hotline

0800 004 500

5



### Hospital Preauthorisation

0860 101 252

6



### Oncology & HIV Care

0860 101 252

7



### Internet Queries

0860 100 696

8



### New Membership

application@retailmedicalscheme.co.za

0860 100 345

9



### Other Queries

service@retailmedicalscheme.co.za